

Layer17 Standard “HPBX” Trial Terms

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Author:

Document Control Information

Version History		
Version Number	Date Approved	Change/Reason for Change/Comments
1.0	03/01/2017	Initial document creation

The Hosted PBX Service which is subject of a Trial is restricted to the level limited to a maximum of three (3) users.

For the duration of the Trial there will be no Charges for the Services which are the subject of the Trial however Layer17 reserves the right to pass on charges at cost deemed to be excessive.

There is no Service Level for the duration of the trial.

The Trial shall be provided for a maximum period of fourteen (14) days, irrespective of any longer period stated as the Initial Term on the Order Form (“Trial Period”).

Either Party may terminate the Trial at any time by serving written notice on the other Party.

At the end of the Trial Period or upon earlier termination, the Service shall automatically cease.

Prior to the expiry of the Trial Period the Customer shall confirm whether it wishes to continue to receive the Service or not. If the Customer elects to continue receiving the Service, Layer17 shall prepare a new Order Form setting out the terms, service levels and the price going forward.

Any data stored on Layer17 Equipment during the Trial shall be automatically deleted ten (10) days after the end of the Trial unless the Customer has elected to continue to receive the Service.

Trials are not available to direct customers providing any form of hosted or aggregated services to their own customers e.g managed service buildings. The Customer warrants that they will not use the Services which are the subject of the Trial for such purpose.

Where the Trial relates to a Hosted PBX Service, the Customer’s ability to make calls during the Trial Period shall be limited solely to UK landlines (01/02/03) and certain UK mobiles (details of which are available on request). Calls to international numbers and UK non-geographic numbers save for 03 numbers are barred